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Attorney's Docket No.: 12587-007001

Applicant : Hayes et al.  
Serial No. : 09/876,563  
Filed : June 7, 2001  
Title : CUSTOMER MESSAGING SERVICE

Art Unit: 2681  
Examiner:

Commissioner for Patents  
Washington, D.C. 20231

RESPONSE TO NOTICE TO FILE CORRECTED APPLICATION PAPERS

Responsive to the Notice to File Corrected Application Papers mailed August 7, 2001 (a copy of which is enclosed), applicant as a large entity submits herewith the following:

- Substitute drawings (16 sheets) in compliance with 37 CFR 1.84.
- A substitute specification in compliance with 37 CFR §1.52. No new matter has been added.
- A substitute Abstract not exceeding 150 words in length in compliance with 37 CFR 1.72(b). No new matter has been added.

It is understood that this perfects the application and no additional papers or filing fees are required.

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit

August 22, 2001

Signature

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Respectfully submitted,

Date: 22 AUGUST 2001

  
Stephan J. Filipek  
Reg. No. 33,384

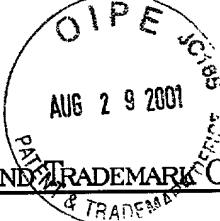
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/876,563	06/07/2001	Marc F. Hayes JR.	12587-007001

CONFIRMATION NO. 7804

FORMALITIES LETTER



\*OC00000006392479\*

Fish & Richardson P.C.  
Suite 2800  
45 Rockefeller Plaza  
New York, NY 10111

Date Mailed: 08/07/2001

**NOTICE TO FILE CORRECTED APPLICATION PAPERS**

***Filing Date Granted***

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. ( 5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

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PART 2 - COPY TO BE RETURNED WITH RESPONSE